

Tip for March 2007
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It has been interesting this last month to have a look at Vista and Office 2007. I haven't changed my mind about vista as it is quite different to XP and even for someone like me who is quite technically minded, it was hard to work through and that is apart from its not working with some printer drivers, USB drivers etc. Office 2007 has lost the old menu line that went File...Edit...View... so you have to work that out if you were used to using the menu. So, hmmm – think I will stick to XP and Office 2003 for a while yet.

Some advice for those of you who intend calling a technician to your home-
always have at hand

1. all the discs that not only came with the computer but also with programs you have installed and with peripherals like cameras, printers, scanners etc.
2. user names and passwords for internet and email access and for network routers.

This will save a lot of the tech's time and your money and embarrassment if you don't have to go scrabbling for them at the last minute.

I can now happily endorse the advice I passed on to you last tip about the programs that David recommended. I have used RegCure and XoftSpySE to remove a problem that was giving me lots of grey hairs over the weekend. This intruder just would not go away and I was thinking of formatting the hard drive and starting again. However RegCure and XoftSpy came to the rescue.

Another program you might like to try is a free firewall at the following web address – personalfirewall.comodo.com. Grahame, one of my clients, found it in the Netguide booklet and is trialling it for me and letting me know how it goes. You, dear reader, can perform the same kindness, if you wish. But it does intrude and ask if you want to allow or deny access to the internet by a certain program – an annoying trait which drove me crazy with Zone Alarm

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