

Tip for August 2005
Courtesy of Wyvern Technology
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Firstly a big thank you to all my clients, who look after me so well. I always get a cup of tea and some kind souls have even provided lunch if I happen to be there over lunch time and once, when I made an emergency call after 7 pm, I even got dinner and a lovely glass of wine. They are also all very understanding of my need to have a couple of days off every now and then and don't hassle me if they know I am away. Thank you, thank you, lovely people.

Look after your computer and it will look after you – removing temp, cookies and temporary internet files from your computer regularly and then running defrag will keep it working for longer.

Found you something interesting the other day. My client's computer needed to have XP OS reloaded. She had the disc but not the product key code. I have always told people that you are up the creek without any paddles if you have lost this number. However, I was wrong and happy to be proven so. If you ring Microsoft, you can read out the number that is on the inner edge of the disc (you'll need a magnifying glass – I managed with my glasses but felt as if I was at the optometrist's) and they will activate XP for you.

Don't forget one of the good features of XP and there aren't that many is system restore. If you are having problems with your computer, you can set it to an earlier date when the system was running without problems. As well, if you are running your antivirus program looking for viruses that you are pretty sure are there – go into safe mode, turn off system restore (Control Panel – System – System Restore), run your antivirus, return to normal mode and turn system restore back on.

What is firewire? It was developed by apple (Hurray), is used instead of USB for printers, and other peripherals and is very fast - data transfer rates of up to 400 Mbps.

So be pleased if your new computer has firewire!

Talk to you all next time.

Cheers,

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